

Moving on Mental Health Priorities Roadmap 2019-2022

COMMUNITY PRIORITIES

Developed in collaboration with stakeholders (Youth, families, Core Service Providers, Community Service Providers & Woodview)

PRIORITY:	RATIONALE:	OBJECTIVE:	DELIVERABLES:
<p>Newcomers to Brantford</p>	<p>Brantford/Brant has seen a rapid population growth over the last 10 years. Families are often moving from other communities and may not be familiar with local services. Additionally, the growth of Wilfrid Laurier University and Conestoga College in Brantford has seen a large number of new students come to the city. These students may not be well connected to local services.</p>	<p>Further examination of location(s) for services will be completed through a mapping process with an overall goal of identifying areas of need and high growth in the community. This information will be obtained through analysis of demographic data as well as service utilization data.</p>	<ul style="list-style-type: none"> • Increase awareness of needs regarding language and cultural differences for easier access to services, • Develop a partnership with the City of Brantford and the YMCA (Immigrant & Settlement Services) to better integrate newcomers to Brantford, • Examine alternative locations to offer potential services, • Examine needs of new students to the city and determine how many would need to access youth services, • Ensure the youth hub has information available in other languages and is welcoming to various cultures.
<p>Enhancing Service Access for Indigenous Children, Youth and Families</p>	<p>Brantford/Brant has a significant Indigenous population and is located next to the Six Nations of the Grand River, the largest Indigenous community in Canada. While mental health services are available on Six Nations territory, many youth do not access these services for various reasons.</p> <p>Indigenous youth are also underrepresented in accessing mental health services in Brantford</p>	<p>Continue to develop relationships among the Indigenous population; both service providers as well as children, youth and their families, ensuring a streamline pathway to service has been established and barriers have been removed and services are easy to access.</p> <p>It is also evident that there is an ongoing need to improve upon current cultural sensitivity and awareness training that is unique to our neighboring Indigenous communities.</p>	<ul style="list-style-type: none"> • Continue to improve relationships with our Indigenous partners both on and off reserve, • Use of the report generated by the Supports for Success research to inform future planning at the Brant Sub-Region Anchor Table, • Ensure a process is in place to engage children, youth and families, • Establish a streamlined process for referrals between Indigenous programs and Brantford/Brant programs, • Continue to improve cultural sensitivity /awareness training, • Participate as a member of the Brantford Regional Indigenous Support Centre (BRISC) to create and implement an Indigenous Friendship Centre

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<p>Suicide Prevention</p>	<p>Youth suicide continues to be an issue in Brantford/Brant. While much work has been done to de-stigmatize discussion around suicide there is a pressing need to take a collective impact approach to address this concern community wide.</p>	<p>The community of Brantford/Brant is currently in the process of applying to become designated as a “Suicide Safer Community”. Based on a Needs Assessment on Suicide Prevention, conducted by the Brant County Health Unit, it was determined a clear strategic plan was needed to address Suicide awareness, prevention, intervention, and post-vention services.</p>	<ul style="list-style-type: none"> • Apply for the “Suicide Safer Community” designation, • Further investigate the Zero Suicide model implemented by London Health & Trillium Health to determine feasibility of implementing in our community, • Create a 3-5 year strategic plan for the community, and workplans to begin implementation, • Participate as an active partner in the creation of the Regional Zero Suicide Initiative conference, • Host awareness event(s) annually for World Suicide Prevention Day, • Provide suicide prevention training to the community, • Develop a Suicide Prevention Website specific to Brantford/Brant.

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Outcome Measures	<p>It is recognized that there is a need to provide a standardized tool to measure outcomes from service participation. Many programs/agencies do not have a method to evaluate the success of the programs they offer – is the child/youth/family better off than when they started the program? There is a need to look at outcome measurements and tools to ensure that there is a common evaluation tool across the core service providers.</p>	<p>An outcome measurement tool will be fully developed and standardized through work with Core Service Providers, Youth Advocates and Youth and Family Engagement Working Groups. This tool will be focused on both clinical and client satisfaction needs.</p>	<ul style="list-style-type: none"> • Develop and implement Outcome Measurement tool, • Ensure there is a standardized outcome measurement tool across core services, • Examine potential for use of a common client data tool across core services, • Review and analyze data from key performance indicators (duration of service, waitlist and outcomes) collected from core service providers, • Continue work with core service providers to ensure full implementation of the enhanced client information database
Crisis Services	<p>Due to the ongoing need of crisis services in Brantford and Brant County, it was determined that this priority would be carried over from 2018/19.</p>	<p>Fully implement a crisis service model with the overall goal of allowing clients more choice regarding crisis services and decreasing barriers in how and where services are accessed at a system level.</p>	<ul style="list-style-type: none"> • Fully implement a new crisis service model ensuring system resources are aligned to support further intervention, • Identify the community stakeholders and develop an Advisory Table to continue work on implementation and communication plans, • Evaluation & data collection components occurring on an ongoing basis during initial implementation, • Provide ongoing training for staff and community partners to ensure smooth transition to the new model

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<p>Pathways/Access with Transitional Aged Youth (TAY) Focus</p>	<p>There is currently no consistent process to ensure smooth transition from child/youth services to adult services. As a result, disengaged youth are not connecting to the Mental Health System and current service locations may not be located where the need is greatest. LGBTQ2S+ youth are often afraid or uncomfortable accessing services because they are unsure if services are provided in an LGBTQ2S+ safe/friendly environment.</p>	<p>Improved access and pathways to service across the continuum will better meet the needs and integrate child/youth mental health services in other sections such as child welfare services and education. Linkages with education and health sectors will be improved to ensure common understanding of how access occurs in each sector and between sectors. All services will be aware of changes occurring in their own sector and other sectors and all programs will be based on the principles of inclusion and engagement.</p>	<ul style="list-style-type: none"> • Develop a Youth Wellness Hub, • Development of a TAY protocol, • Examine and implement new location(s) for the Brief Outreach Services through signed Memorandums of Understanding, • Improve linkages with education, health sectors, and adult services • Participate as a partner to potentially develop an Ontario Health Team in Brant, • Increase awareness of changes occurring in own sector and other sectors, • Adopt principles of inclusion and engagement measured using Hart's Ladder of Participation. • Continued consultation and co-production with Youth Advocates from across the community, • Use of the report generated by the Supports for Success research to inform future planning at the Strategic Leadership Table