



Case Resolution: Information for Children, Youth and Families

Information about Case Resolution

Contact Brant coordinates Case Resolution in Brant and works closely with other agencies to ensure that the community plans for and responds to children and youth ages 0 - 18 when they are considered to have complex support needs.

The Case Resolution Team:

- Makes recommendations for needed supports using local services
- Reviews integrated transition plans to adult services for youth age 16 and 17
- May recommend a clinical plan for specialized supports to stabilize a situation due to imminent risk of harm to self or others when funded services are not sufficient; determine eligibility for Complex Special Needs Funding
- Regularly reviews outcomes of the Complex Special Needs Funded services.

Case Resolution can only make recommendations for Complex Special Needs funding for supports to **stabilize** the situation through a clinical treatment plan for a **short-term** period (maximum period of time is up to March 31st). This level of service cannot be guaranteed for the long term. It is expected that there will be a return to existing services when the immediate risks have been addressed.

The Case Resolution Team is senior representatives from various service agencies:

- Brantwood Centre
- Brant Family and Children's Services
- Community Living Brant
- Contact Brant
- HNHB Local Health Integration Network
- Lansdowne Children's Centre
- McMaster Children's Hospital, Brokerage
- St. Leonard's Community Services
- Willowbridge Community Services
- Woodview Mental Health and Autism Services.

Consent for Case Resolution

To facilitate Case Resolution reviews, relevant personal information is gathered and shared with the Case Resolution Team with your Consent. Your worker must prepare a *Case Resolution Review Report* that describes your current situation and history, as well as a current *Coordinated Service Plan*.

Your worker must gain your consent to share this information with Contact Brant, and for Contact Brant to share this information with the Case Resolution Team members for the following reasons:

- To provide sufficient information to the Case Resolution Team to make decisions to improve coordination of your services and any resource allocations, and to regularly review your child's/youth's service needs and results of supports being provided.
- To provide sufficient information to the Case Resolution Team to determine eligibility for Complex Special Needs Funding and seek approval from the Ministry of Children, Community and Social Services for a specialized clinical support plan
- To maintain communication with your service team for ongoing coordination of services
- To submit the final *Case Resolution Review Report* that summarizes your situation and the meeting to the Ministry of Children, Community and Social Services. A copy is also provided to the Case Resolution Team.

Contact Brant keeps this information securely on file. Contact Brant protects the privacy of this information and does not share or discuss with any other persons or organizations without consent, unless required by law. All service providers participating in Case Resolution must also comply with applicable privacy legislation.

What to expect at Case Resolution:

- The Case Resolution meeting will be about 15 - 30 minutes.
- You are invited to attend the Case Resolution meeting if you would like to attend. There is no presentation of the information at the meeting, as the information package created by your worker will already have been distributed to the Case Resolution Team.
- The Team might ask you or your worker some clarifying questions. You do not have to speak if you do not wish to, or you can provide any additional information or ask any questions.
- The Case Resolution Team will meet in-camera to discuss how services will respond, and any allocation of resources. Your worker will inform you of any recommendations made by the Case Res Resolution Team, and will give you a copy of the final Case Resolution Report.

For more information about Case Resolution, call Contact Brant 519-758-8228