

Child/Youth and Family-Centered Service Principles

We recognize each family is unique, the family is the constant in a child's life, and the family is the expert on their child's abilities and needs.

We treat each child, youth and family with dignity and respect.

We provide flexible and responsive services based on the unique needs of each child, youth and family.

We build each service plan on each child/youth and family's strengths, as well as their identified priorities and preferences.

We provide information to help each child/youth and family make informed decisions; we ensure choice and decision-making occurs throughout service.

We work collaboratively with children, youth and their families as well as other community service partners to provide coordinated services for each family.

We hold the highest respect for Confidentiality and Privacy of information, and always secure informed Consent.