



## News from Contact Brant

At the end of October, Contact Brant will say goodbye to two very long-term employees due to losing child and youth mental health Access funding. We are downsizing by 3 Resource Coordinators in total. One change has already occurred - our OAP Urgent Response Front Door Coordinator, Dr. Ayesha Hameed, has already left and has been replaced by former Resource Coordinator, Lindsay Izsak.



**Paul Sanderson**



**Sue Vincze**

**Paul Sanderson** was one of our original Resource Coordinators, hired in May 2000. We have historically received positive feedback from children, youth, and families about Paul's supportive approach, such as the following comments: "Paul was warm, friendly and easy to talk to about sensitive issues. He put a plan in place, followed through on all items discussed and put my mind at ease." After over 23 years of service, we want to thank Paul for his work on behalf of the children, youth, and families we serve!

**Sue Vincze**, our Resource Coordinator providing a first Response and Triaging for callers, was hired in July 2006. Children, youth, and families consistently identified their appreciation for being able to talk to a professional service staff right away, and commented about Sue that she was "supportive and non-judgmental" and went "above and beyond to listen to concerns and help point in the right direction". After over 17 years of service, we want to express our appreciation to Sue for her work on behalf of the children, youth, and families we serve!

Please wish both Paul and Sue well in the future!

Although we are downsizing by 3 Resource Coordinators, the vast majority of our services continue! We still have two Resource Coordinators, Sheryl Ruman and Stu Shaw, to assist you with MCCSS-funded Access and general service information.

The following 2 pages summarize the referral pathways, effective November 1, 2023, and outline Contact Brant's continuing roles. Woodview will be the new single point access for all child and youth mental health services; Contact Brant remains the MCCSS Access Mechanism for Brant, and the Lead Coordinating Agency for our community.

If you have any questions, please don't hesitate to call Contact Brant at 519-758-8228.



## Access Mechanism for MCCSS-funded Services and Lead Coordinating Agency for Brantford/Brant

Contact Brant is the access point for MCCSS-funded child and youth services, ages 0-18, including Developmental, Autism, FASD, multiple/cross-sector service needs, and complex needs. This includes intake and referral, ongoing service coordination, transitional-aged youth planning, a centralized client database, and general community information.

Phone: 519-758-8228 Email: [information@contactbrant.net](mailto:information@contactbrant.net)  
Secure Referral Link: <https://contact-brant.ontarionow.ca/external-referral/>

**For the following situations, Contact Brant should continue to receive your referrals:**

### 1. Access Mechanism for MCCSS-funded Services:

- **Intake/referral, service planning, and ongoing service coordination** for children/youth with:
  - *Developmental concerns*, whether diagnosed or suspected (intellectual disability, developmental delays, special needs). Note: Can also refer to Lansdowne Children's Centre SmartStart Hub - we coordinate referrals together.
  - *Autism*. Note: Can also connect with Lansdowne Children's Centre as the primary funded local provider for the Ontario Autism Program (OAP).
  - *Multiple/cross-sector service needs and/or complex needs* (developmental, health, education, social, behavioural, communication, etc.) - we support a wraparound service approach via Service Coordination and/or Coordinated Service Planning.
  - *Fetal Alcohol Spectrum Disorder (FASD)*.
  - *Referrals to Developmental Services Ontario - DSO* (youth aged 16–18)
  - Referrals to CPRI for children/youth with multiple needs (mental health-only needs please see Woodview).
- **Coordinated Information:** Provide broad community service and resource information to the public and professionals, or use our *Community Information Brant Haldimand Norfolk* website: [www.info-bhn.ca](http://www.info-bhn.ca)
- **Case Resolution Mechanism**, facilitating community planning and action for children and youth with complex, multiple needs where services are challenged to meet support needs; coordinate requests and reviews for children/youth for short-term Complex Special Needs funding.
- **Residential Placement Advisory Committee (RPAC)** for review of children and youth placed in residential facilities according to CYFSA legislation.

### 2. Lead Coordinating Agency – all referrals are to Contact Brant for these services:

- **Coordinated Service Planning (CSP)** providing children and youth with multiple and/or complex service needs with a wraparound approach across community, education and health services. Contact Brant leads this service with 5 local CSP Providers (Home and Community Care Support Services, Lansdowne, Six Nations Health Services, Willowbridge, and Woodview Wraparound).
- **FASD Service Coordination** for children and youth with FASD, or suspected FASD, providing service navigation, service coordination and capacity-building support.
- **Ontario Autism Program's Urgent Response Service (URS) for the Hamilton-Niagara Region** for children and youth with Autism experiencing a new or recently escalating high-risk behaviour (aggression, fire setting, flight risk, harm to animals, inappropriate sexual behaviour, property destruction, risk of exploitation, self-injurious behaviour, suicidal ideation/behaviour, violent thinking). Provide time-limited interdisciplinary services, behaviour intervention & respite.

[www.contactbrant.net](http://www.contactbrant.net)

## **Child and Youth Mental Health Services**

**Effective November 1, 2023**

Please note that at this time, when a child or youth requires connection to both Contact Brant's and Woodview's sectors, refer to both agencies. Contact Brant and Woodview continue to work on clarifying and streamlining processes and will continue to partner in our work with children, youth, and families.

### **Woodview is the Single Point of Access for MoH-funded Child and Youth Mental Health Services**

Woodview is the access point for MoH-funded child and youth mental health services, providing intake and referral, service coordination, and information regarding child and youth mental health services.

Woodview continues as the primary provider of child and youth mental health core clinical services in Brant.

Phone: 519-752-5308; Fax: 519-752-9102; Email: [general@woodview.ca](mailto:general@woodview.ca)  
Walk-in Clinics are available: <https://woodview.ca/mental-health-walk-in-clinics/>

*Note: Woodview also provides fee-for-service Autism services in Brant.*

### **St. Leonard's Community Services continue to provide: Crisis Phone and Walk-in Services**

**Crisis Phone Line: (519) 759-7188 or 1 (866) 811-7188**

24 hours a day, 7 days/week, 365 days/year for children, youth, and adults

Mental Health Walk-In Clinic at 225 Fairview Drive  
2:00 to 7:00 p.m. Monday and Wednesday

Crisis Counsellors offer:

- Safety planning.
- Coping skills / self-soothing management.
- Connection to St. Leonard's Addiction Services.
- Referrals to St. Leonard's COAST program.
- Connections to other community services, as required.
- Naloxone Kits and Harm Reduction Supplies.