

Contact Brant's Service Mandate



Contact Brant makes it simple:

- to find community information and resources.
- for children, youth, and families to get connected to community services.

We support families by bringing services together for a coordinated plan of care.

Access Mechanism Mandate

- *Complex Needs and Access:* Local service capacity and delivery to support children and youth with complex special needs; single point of access to Ministry-funded residential services and coordinated access to other child and youth services; support children and youth with a developmental disability and their family to help them access and maintain developmental services and supports including generic services and supports available to any member of the community.
- *Coordinated information:* Coordinated access to current information on available services and resources – your local Community Information Centre and first place to call for information. Also, visit our Community Information website: www.info-bhn.ca .
- *Common Intake:* Use of common client intake so that families do not need to repeat their story to multiple providers.
- *Single Service Plan:* Participation in the development of a single agreement for service for each child/youth.
- *Case Resolution Mechanism:* Provide the case resolution process.

Lead Coordinating Agency Mandate

- *Coordinated Service Planning* - Provide children and youth with multiple and/or complex special needs and their families with a seamless and family-centred service experience. Support a coordinated plan of care across community, health and education services.
- *FASD Coordination* (Fetal Alcohol Spectrum Disorder) – Support families of children and youth with FASD or possible FASD by leading the development of a strengths-based coordinated support plan; build capacity of communities to respond to the needs of children and youth with FASD; work with youth, their family and service providers across sectors to plan for a transition from child and youth services to adult services; and work to improve awareness of FASD and identify gaps and opportunities to increase capacity among other service system providers serving children and youth with FASD.
- *Autism Urgent Response Service* - Provide interdisciplinary services to rapidly respond to a child or youth's identified high-risk behaviour need to prevent further escalation or risk of harm to the child/ youth, other people or property.