

## Contact Brant's Service Mandate

Contact Brant makes it simple:

- to find community information and resources.
- for children, youth, and families to get connected to community services.

We support families by bringing services together for a coordinated plan of care.

### Access Mechanism Mandate

- *Complex Needs and Access*: Local coordination and service navigation to support families of children and youth with multiple, complex and/or special needs; coordinated access to Ministry-funded child and youth services and other community resources; support for families of children and youth with a developmental disability, Autism, FASD, cross-sectoral service needs, etc.
- *Coordinated information*: Information on available community services and resources. We are your local Community Information Centre and first place to call for information, or visit our Community Information website: [www.info-bhn.ca](http://www.info-bhn.ca)
- *Common Intake*: Intake and referral to child and youth services so that families do not need to repeat their story to multiple providers.
- *Single Service Plan*: Facilitate a coordinated service approach for each child/youth, to support services being wrapped around each child/youth/family with a single plan of care.
- *Case Resolution Mechanism*: Provide the case resolution process in Brant to address planning for children and youth with complex special needs.

### Lead Coordinating Agency Mandate

- *Coordinated Service Planning* - Provide families of children and youth with multiple and/or complex special needs with a coordinated plan of care across community, health and education services; support services being wrapped around each child/youth/family.
- *FASD Coordination* (Fetal Alcohol Spectrum Disorder) – Support families of children and youth with FASD or possible FASD with a coordinated service plan; build capacity of families and professionals to respond to the needs of children and youth with FASD; work with families and service providers across sectors to plan for a transition from child and youth services to adult services; and work to improve awareness of FASD as well as identify gaps and opportunities.
- *Autism Urgent Response Service* – Provide short-term interdisciplinary services to rapidly respond to a child or youth with Autism presenting with a new or recently escalating high-risk behaviour.